

COLLEGE *of* CHARLESTON

UNDERGRADUATE
ACADEMIC SERVICES

FAST: Faculty/Staff Assisting Students in Trouble

2016-2017* Statistics

*Includes data from August 1, 2016 - July 31, 2017

Undergraduate Academic Services
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For more information on the FAST program, visit <http://undergrad.cofc.edu/fast>.

TOTAL STATISTICS

	2016-2017	2015-2016	2014-2015	2013-2014	2012-2013	2011-2012
Total FAST Referrals	295	269	309	223	243	230
<i>New/unique referrals</i>	287	249	250	164	183	<i>Not available</i>
<i>Repeat referrals for same student (merged with existing referrals)</i>	8	20	37	23	35	
<i>Referrals followed-up with by the Office of the Dean of Students</i>	5	15	3	22	25	
Number of meetings and significant email exchanges with students as a result of a FAST Referral (includes FAST referrals handled by DOS/UAS coordination)	102	131	101	64	76	70
Response Rate of students contacted as a result of a FAST referral	34.5%	48.6%	33%	38.3%	34.8%	30.4%

RESPONDING TO FAST REFERRALS

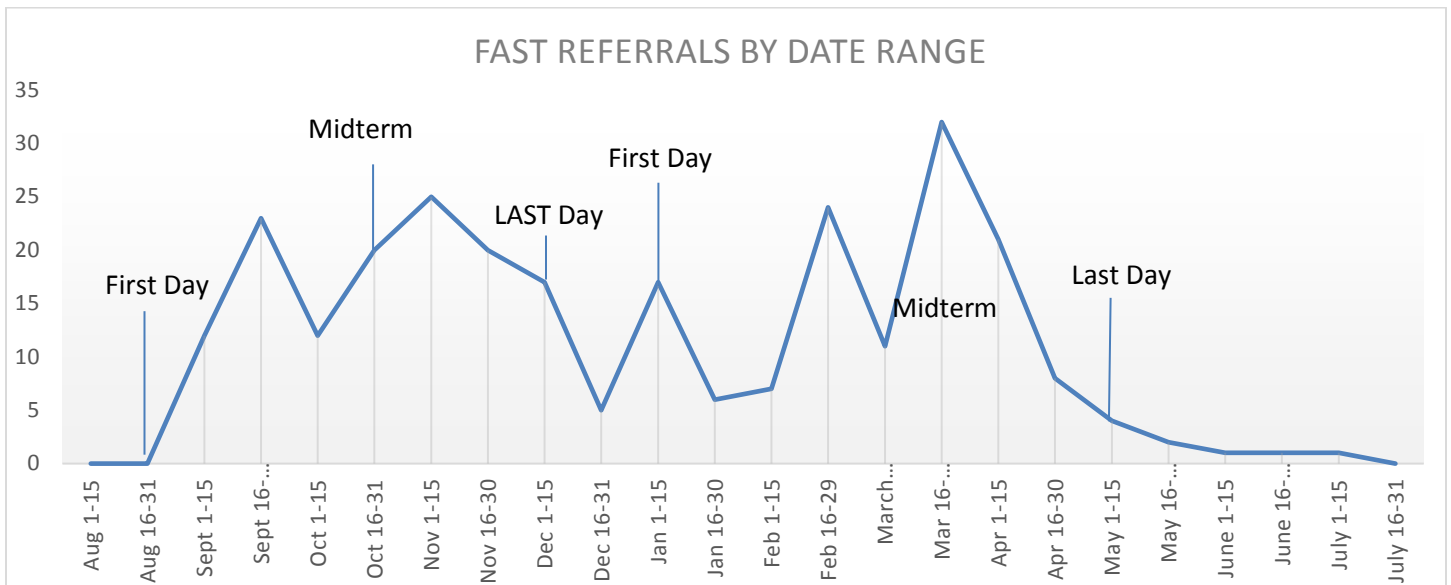
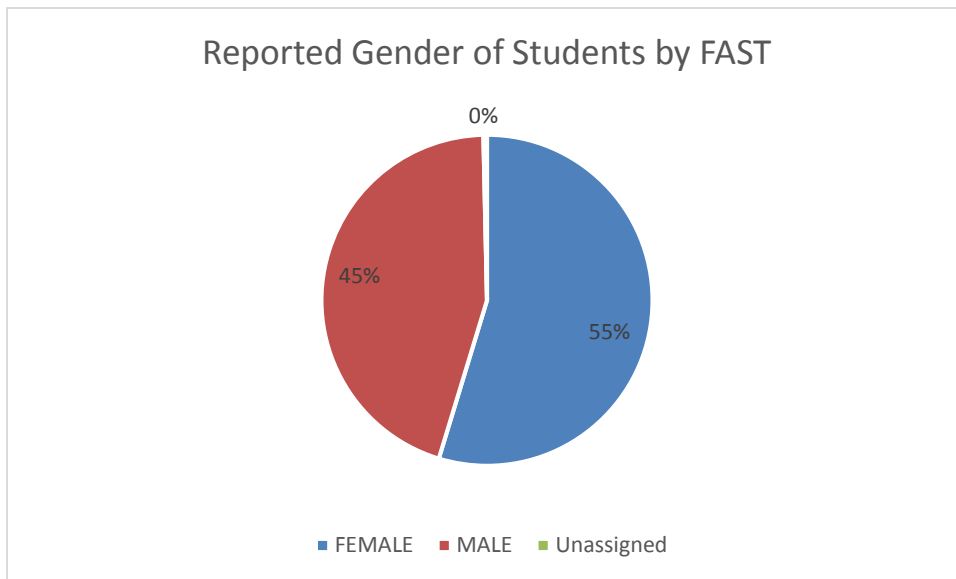
Mean response time	3 days
Median response time	2 days

UAS staff receive and respond to all FAST referrals “Response” includes:

- Email to referral source (and to student’s advisor if student is undeclared) and other relevant offices
- Email to student
- Meeting with student
- Phone conversation with student
- Email exchange with student

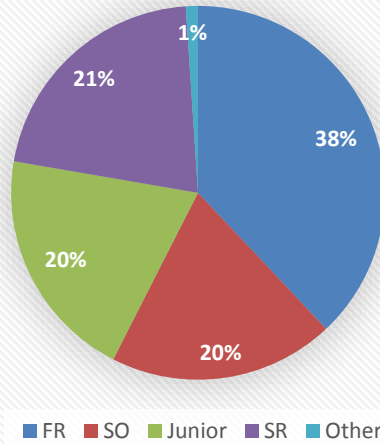
DEMOGRAPHIC STATISTICS

Gender of students referred by FAST	
Female	55% (157)
Male	45% (129)
Unassigned	0% (1)



Classification of students referred by FAST	
Freshmen	38%
Sophomore	20%
Junior	20%
Senior	21%
Other	1%

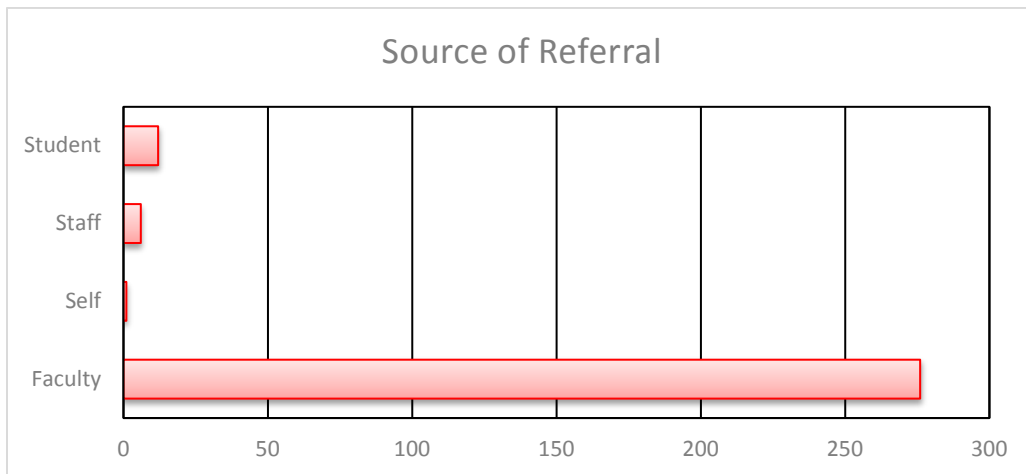
Classification



SOURCES OF FAST REFERRALS

Faculty	80%
Staff	14%
Other	2%
Fellow student	4%

Source of Referral



ISSUES/CONCERNS REFERRED BY FAST

Primary issue or concern associated with FAST referrals	
Excessive Absences	69%
Failure to Complete Assignments	19%
Poor Test Scores	4%
Other	4%
Suspected Learning/Quality of Written Work/Content	4%
Percent of FAST listing secondary issue(s)/concern(s)	73%

